

## ***USER MANUAL***

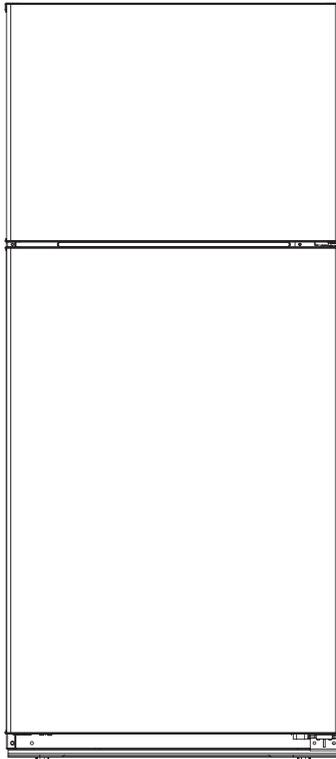
18 cu.ft. Top Freezer Refrigerator

ERT18CSCW

ERT18CSCB

ERT18CSCS

Product may vary. Refer to the actual product



# CONTENTS

## 1 Safety Warnings

1.1 Warning	1
1.2 Meanings of safety warning symbols	3
1.3 Electricity related warnings	3
1.4 Warnings for using	4
1.5 Warnings for placement	4-5
1.6 Warnings for energy	5
1.7 Warnings for disposal	5

## 2 Proper Use of the Refrigerator

2.1 Placement	6
2.2 Leveling feet	7
2.3 Door right-left change	7-10
2.4 Changing the light	11
2.5 Starting	11
2.6 Energy saving tips	11

## 3 Structure and Functions

3.1 Key components	12
3.2 Functions	13-14

## 4 Maintenance and Care of the Refrigerator

4.1 Overall cleaning	15
4.2 Cleaning glass shelf	15
4.3 Defrosting	16
4.4 Out of operation	16

## 5 Troubleshooting

6 Warranty	18-19
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# 1 Safety Warnings

## 1.1 Warning



**WARNING** :risk of fire / flammable materials

### RECOMMENDATIONS:

This appliance is intended to be used in household and similar locations such as staff kitchen areas in shops, offices and other working environments, farmhouses, by clients in hotels, motels and other residential type environments; bed and breakfast type environments, catering and similar non-retail applications.

If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons to avoid a hazard.

Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.

The appliance has to be unplugged after use and before carrying out any user maintenance

**WARNING**: Keep ventilation openings, in the appliance enclosure or the built-in structure clear of obstruction.

**WARNING**: Do not use mechanical devices or other means to accelerate the defrosting process other than those recommended by the manufacturer.

**WARNING**: Do not damage the refrigerant circuit.

**WARNING**: Do not use electrical appliances inside the appliance's food storage compartments unless they are of the type recommended by the manufacturer.

**WARNING**: Properly dispose of the refrigerator according to local law and regulations pertaining to flammable gases and refrigerants.

**WARNING**: When positioning the appliance, ensure the supply cord is not trapped or damaged.

**WARNING**: Do not locate multiple portable socket-outlets or portable power supplies at the rear of the device

Do not use extension cords or ungrounded (two prong) adapters.

**WARNING**: Risk of child entrapment. Before you throw away your old refrigerator:

- Take off the doors.
- Leave the shelves in place so that children may not easily climb inside.

**WARNING**: connect to potable water supply only. (Suitable for ice making machine).

Minimum/Maximum inlet water pressure, 138/827 kPa (20/120 psig).

The refrigerator must be disconnected from the electrical supply source before attempting the installation of accessory.

Refrigerant and cyclopentane foaming material used for the refrigerator are flammable. Therefore, when the refrigerator is done with, it must be kept away from any fire source and be recycled by a special recycling company with corresponding qualification other than be disposed by combustion, to prevent damage to the environment from any further harm

Children should be supervised to ensure that they do not play with the appliance.

The appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

FOR EN standard: This appliance can be used by children aged from 8 years and above and persons with reduce physical sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved. Children should not play with the appliance. Cleaning and user maintenance should not be made by children without supervision. Children aged from 3 to 8 years are allowed to load and unload refrigerating appliances.

TO avoid contamination of food, please respect the following instructions:

- Opening the door for long periods can cause a significant increase of the temperature in the compartments of the appliance.
- Regularly clean surfaces that can come in contact with food and accessible drainage systems.
- Clean water tanks if they have not been used for 48 h; flush the water system connected to a water supply if water has not been drawn for 5 days. (note 1)
- Store raw meat in suitable containers in the refrigerator, so that it is not in contact with or drip onto other food.
- Two-star , frozen-food compartments are suitable for storing pre-frozen food, storing or making ice-cream and making ice cubes. (note 2)
- One , two  -and three-star  compartments are not suitable for the freezing of fresh food. (note 3)
- If the refrigerating appliance is left empty for long periods, switch off, defrost, clean, dry, and leave the door open to prevent mould developing within the appliance.

Note 1,2,3: Please confirm whether it is applicable according to your product compartment type.

**WARNING:** To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions.

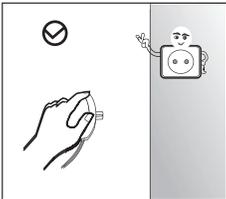
To Prevent a child from being trapped, keep out of reach of children and not in the vicinity of the refrigerator (or freezer). (Suitable for products with locks).

## 1.2 Meaning of safety warning symbols

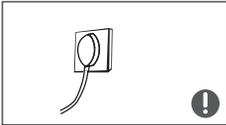
	This is a prohibition symbol. Any incomppliance with instructions marked with this symbol may result in damage to the product or endanger the personal safety of the user.
	This is a warning symbol. It is required to operate in strict observance of instructions marked with this symbol; or otherwise damage to the product or personal injury may be caused.
	This is a cautioning symbol. Instructions marked with this symbol require special caution. Insufficient caution may result in slight or moderate injury, or damage to the product.

This manual contains a lot of important safety information which the users must observe

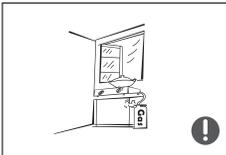
## 1.3 Electricity related warnings



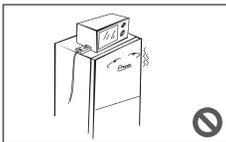
- Do not pull the power cord when pulling the power plug of the refrigerator. Firmly, grasp the plug and pull it directly out from the socket.
- To ensure safe use, do not damage the power cord or use the power cord when it is damaged or worn.



- Use a dedicated power socket. The power socket should not be shared with other electrical appliances. The power plug should be firmly contacted with the socket or else fires might be caused.
- Ensure that the grounding electrode of the power socket is equipped with a reliable grounding line.

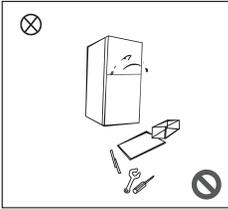


- Please turn off the valve of the leaking gas and then open the doors and windows in case of leakage of gas and other flammable gases.
- Do not unplug the refrigerator and other electrical appliances considering that spark may cause a fire.

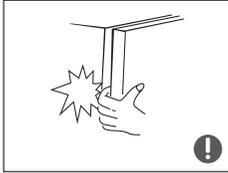


- Do not use electrical appliances on the top of the appliance, unless the manufacturer recommends them.

## 1.4 Warnings for using



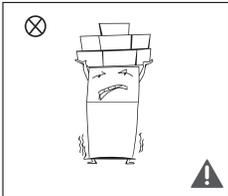
- Do not arbitrarily disassemble or reconstruct the refrigerator, nor damage the refrigerant circuit. Maintenance of the appliance must be conducted by a specialist.
- In order to avoid danger, a damaged power cord must be replaced by the manufacturer, its maintenance department, or related professionals.



- The gaps between refrigerator doors and between doors and refrigerator body are small. Do not put your hand in these areas to prevent from squeezing the finger. Please be gentle when close the refrigerator door to avoid falling articles.
- Do not pick up food or containers with wet hands in the freezing chamber when the refrigerator is running; especially metal containers in order to avoid frostbite.

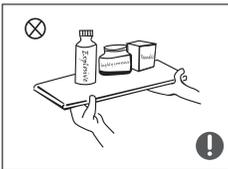


- Do not let children get into or climb the refrigerator; otherwise suffocation or falling injury may be caused.

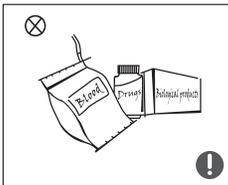


- Do not place heavy objects on the top of the refrigerator considering that objects may fall when close or open the door, and accidental injuries might be caused.
- Pull the plug out in the case of a power failure or cleaning. Do not connect the refrigerator to a power supply within five minutes to prevent damages to the compressor due to successive starts.

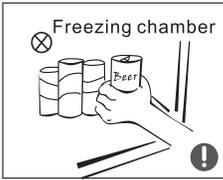
## 1.5 Warnings for placement



- To prevent damages to the product or a fire, do not place flammable, explosive, volatile and highly corrosive items in the refrigerator.
- Do not place flammable items near the refrigerator to avoid fires.



- The refrigerator is intended for household use, such as storing food. It should not be used for other purposes such as storing blood, drugs, biological products, etc.



- Do not store beer, beverage or other fluid contained in bottles or enclosed containers in the refrigerator's freezing chamber, otherwise the bottles or enclosed containers may crack due to freezing and cause damages.

## 1.6 Warnings for energy

Warning for energy

- 1) Refrigerating appliances might not operate consistently (possibility of defrosting of contents or temperature becoming too warm in the frozen food compartment) when sited for an extended period below the cold end of the range of temperatures for which the refrigerating appliance is designed.
- 2) Carbonated drinks should not be stored in food freezer compartments or cabinets or in low-temperature compartments or cabinets. Some products such as ice water should not be consumed too cold.
- 3) Do not exceed the storage time(s) recommended by the food manufacturers for any kind of food; particularly for commercially quick-frozen food in food-freezer and frozen-food storage compartments or cabinets.
- 4) Take the necessary precautions to prevent an undue rise in temperature of the frozen food while defrosting the refrigerating appliance, such as wrapping the frozen food in several layers of newspaper.
- 5) A rise in temperature during manual defrosting, maintenance, or cleaning could shorten the frozen food's storage life.
- 6) Doors or lids fitted with locks and keys, keep the keys out of reach of children and not in the vicinity of the refrigerator to prevent children from being locked inside.

## 1.7 Warnings for disposal

Refrigerant and cyclopentane foaming material used for the refrigerator are flammable. Therefore, when the refrigerator is done with, should be kept away from any fire source and be with recycled by a special recycling company with corresponding qualification other than be disposed by combustion, so as to prevent damage to the environment or any other harm.

When the refrigerator is scrapped, disassemble the doors, and remove gasket of door and shelves; put the doors and shelves in a proper place to prevent trapping of any children.

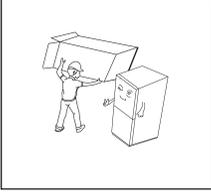


Correct Disposal of this product :

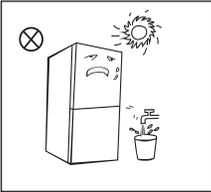
This marking indicates that this product should not be disposed with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material resources. Please use the return and collection systems or contact the retailer where the product was purchased to return your used device. They can take this product for environmental safe recycling.

## 2 Preper Use of the Refrigerator

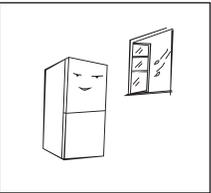
### 2.1 Placement



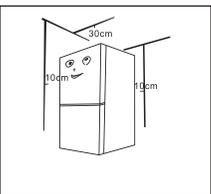
- Before use, remove all packing materials, including bottom cushions, foam pads and tape inside the refrigerator; tear off the protective film on the doors and the refrigerator body.



- Keep away from heat and avoid direct sunlight. To prevent rust or reduction of the insulating effect, do not place the refrigerator in damp or watery places.
- Do not spray or wash the refrigerator. Do not put the refrigerator in damp places to be splashed easily with water so as not to affect the refrigerator's electrical insulation properties.



- The refrigerator is placed in a well-ventilated indoor place; the ground should be flat and sturdy (rotate left or right to adjust the wheel for leveling if unstable).



- The refrigerator's top space should be greater than 30cm, and the refrigerator should be placed against a wall with a free distance of more than 10cm to facilitate heat dissipation.

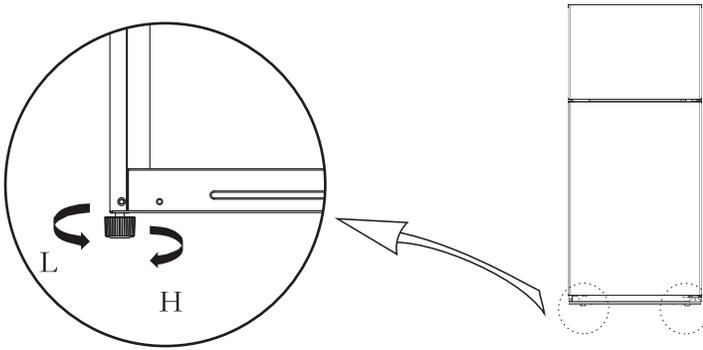
#### ⓘ Precautions before installation:

Before installation or adjusting of accessories, ensure that the refrigerator is disconnected from power.

Take the necessary precautions to prevent the handle from falling and causing any personal injury.

## 2.2 Leveling feet

Schematic diagram of the leveling feet



(The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor)

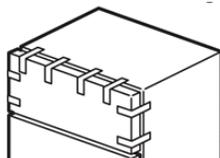
Adjusting procedures:

- a. Turn the feet clockwise to raise the refrigerator.
- b. Turn the feet counterclockwise to lower the refrigerator.
- c. Adjust the right and left feet based on the procedures above to a horizontal level.

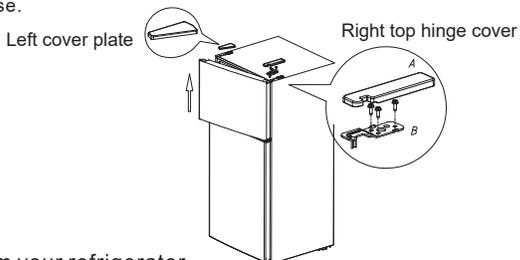
## 2.3 Door Right-Left Change

List of tools to be provided by the user			
	Cross screwdriver		Putty knife thin-blade screwdriver
	5/16" socket and ratchet		Masking tape

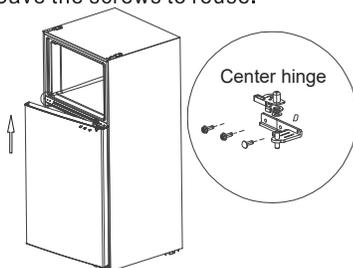
1. Unplug your refrigerator and remove all food from the door shelves.  
Remove all food from the inner door liner.  
Fix the door by tape.



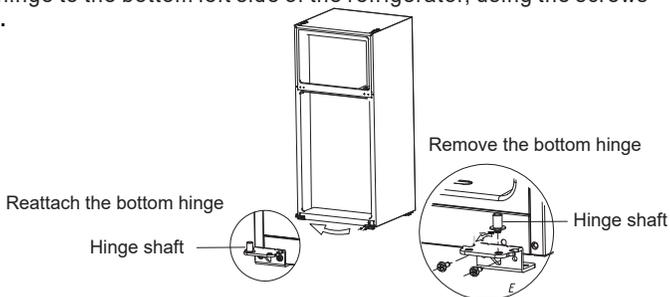
2. Remove the left cover plate and the right top hinge cover, then unscrew the screws and remove the right top hinge. Keep the screws to reuse.



3. Lift the freezer door up and away from your refrigerator.
4. Unscrew the screws of the middle hinge, remove the hinge, then lift the refrigerator door up and away from your refrigerator. Save the screws to reuse.

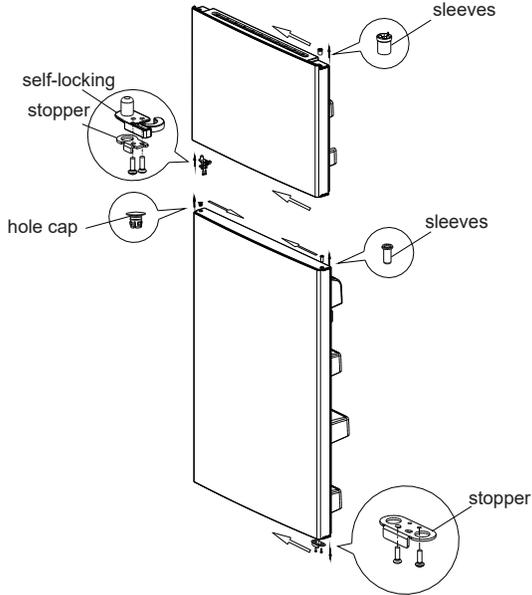


5. Unscrew the screws of the bottom hinge, then remove the bottom hinge from the bottom right side of the refrigerator.
6. Unscrew the hinge shaft from the right side of the bottom hinge and move it to the left side, then secure the bottom hinge to the bottom left side of the refrigerator, using the screws you removed previously.



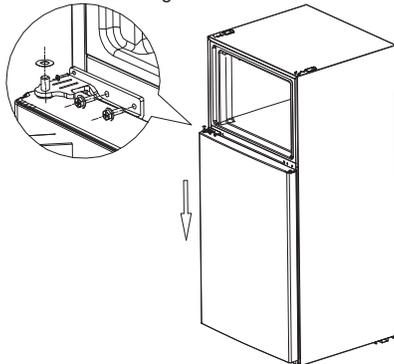
7. Dismantle the sleeves from the top right of doors and hole cap from top left of doors, and assemble them on the other side.

8. Remove the refrigerator door stopper and install it on the other side of the door. Remove the freezer door self-locking block and stopper, save them to reuse. Take out the left self-locking block and stopper from the accessory bag in the refrigerator and installed on the left of door.

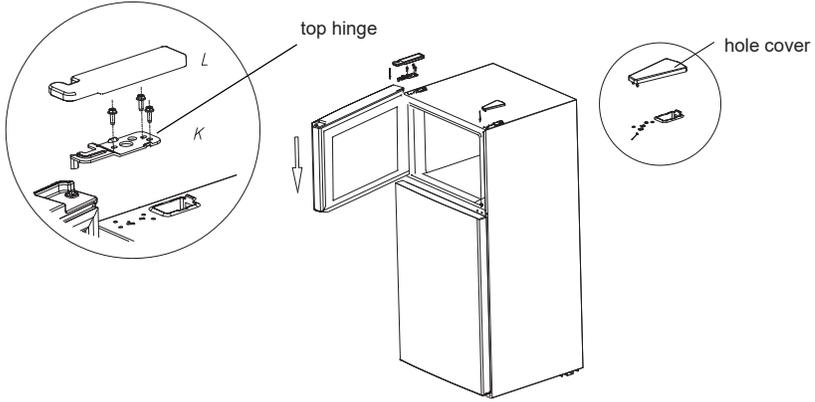


9. Put down the refrigerator door bottom hinge vertically, take out the the middle hinge of the other side from the accessory bag then assemble the middle hinge on.

Attach the left center hinge



10. Put down the freezer door on the middle hinge vertically, then take out the top hinge and cover of or the side from accessory bag, assemble top hinge, hinge cover and hole cover.



( The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor )

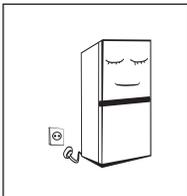
## 2.4 Changing the light

Setting the refrigerator control to off does not turn off the power to the light circuit.

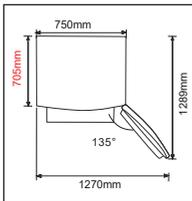
CAUTION: Light bulb may be hot. Lamp parameter: MAX 40W

- 1) Unplug the refrigerator.
- 2) The bulb is located at the top of the compartment near the opening.
- 3) Replace with an appliance bulb of equal or lower wattage.
- 4) Plug the refrigerator back in.

## 2.5 Starting



- Before initial start, keep the refrigerator still for half an hour before connecting it to power supply.
- Before putting any fresh or frozen foods, the refrigerator should run for 2–3 hours, or for above 4 hours in summer when the ambient temperature is high.



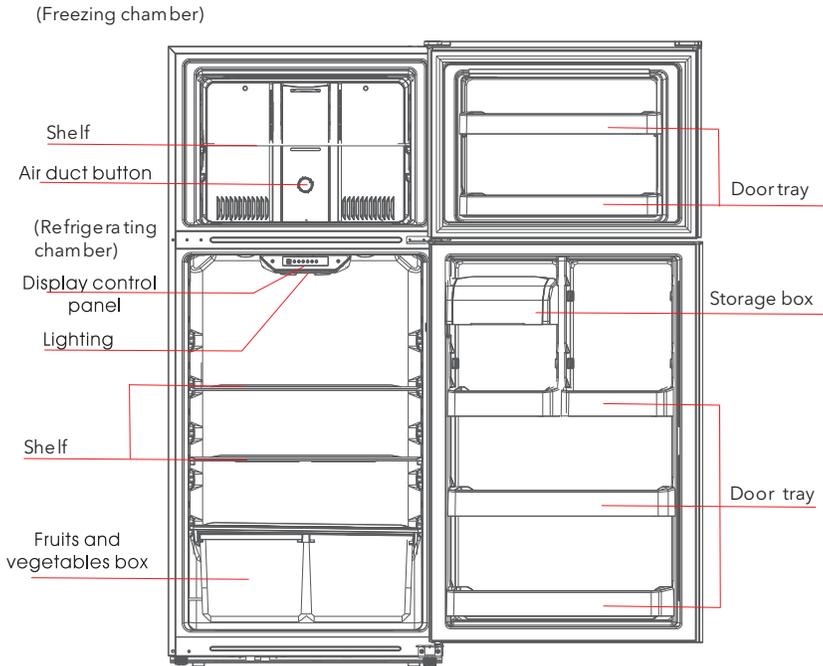
- Spare enough space for convenient opening of the doors and drawers or statement by the distributor.

## 2.6 Energy saving tips

- The appliance should be located in the coolest area of the room, away from heat producing appliances or heating ducts, and out of the direct sunlight.
- Let hot food cool to room temperature before placing in the appliance. Overloading the appliance forces the compressor to run longer. Food that freezes too slow may lose quality or spoil.
- Properly wrap food and wipe containers dry before placing them in the appliance. This cuts down on frost build-up inside the appliance.
- Appliance storage bin should not be lined with aluminum foil, wax paper, or paper toweling. Liners interfere with cold air circulation, making the appliance less efficient.
- Organize and label food to reduce door openings and extended searches. Remove as many items as needed at one time, and close the door as soon as possible.

## 3 Structure and Functions

### 3.1 Key components



(The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor)

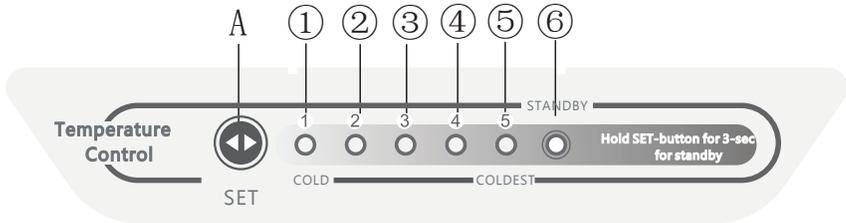
#### Refrigerating chamber

- The refrigerating chamber is suitable for storage of a variety of fruits, vegetables, beverages and other food consumed in the short term.
- Hot food should not be put in the refrigerating chamber until cooled to room temperature.
- It is recommended that all food is sealed before putting into the refrigerator.
- The glass shelves can be adjusted up or down for a reasonable amount of storage space and easy use.

#### Freezing chamber

- The low temperature freezing chamber may keep food fresh for a long time and it is mainly used to store frozen food.
- The freezing chamber is suitable for storage of food not to be consumed in short term.
- Chunks of meat are preferably to be divided into small pieces for easy access. Note that food should be consumed within the shelf time.

### 3.2 Functions



**⚠ ( The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor )**

1)Key  
A.Temperature setting button of refrigerator compartment

2)Display screen  
 ①Indicator light 1.setting 1  
 ②Indicator light 2.setting 2  
 ③Indicator light 3.setting 3  
 ④Indicator light 4.setting 4  
 ⑤Indicator light 5.setting 5  
 ⑥Indicator light 6.standby mode

3)Display  
Once initially powered on,the display screen (including the key light) is on full display for 3s. and then the refrigerator runs according to setting 3.

Normal operation display

In case of a failure, the appropriate LED light show in combination the failure code (in recycling display).  
In case of no failures, the actual operation position of refrigerator will be on display.

4)temperature setting

Each time the temperature setting button A is pressed once,the temperature setting changes one time. After the temperature setting has been completed, the refrigerator will run according to the set value after 25s. From left to right, the temperature is lower.  
The shift regulation is:

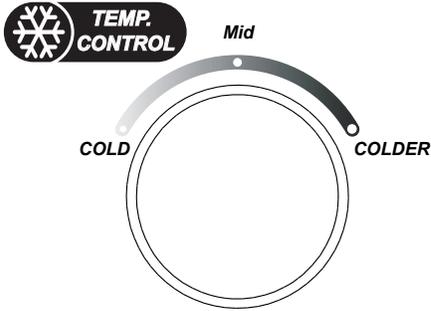


5)The standby control function

When the refrigerator is running, press the temperature setting button(A) for 3s, the refrigerator enter into standby mode. Meanwhile, the standby indicator light shines.

When the refrigerator is in standby mode, quickly press the temperature setting button(A), the refrigerator resume normal running. Meanwhile, the standby indicator light goes out.

6) Setting the freezer temperature



**⚠** ( The picture above is only for reference. The actual configuration will depend on the physical product or statement by the distributor )

Turn the controls to adjust the freezer temperature.

Place frozen food into the freezer as quickly as possible after purchase.

Pay attention to the storage time on the food packaging instructions. The storage life of frozen foods varies and the recommended storage time should not be exceeded.

When it is set at colder position, the temperature of freezing chamber will be colder, but it causes the cooling capacity sent to refrigerating chamber to be lower.

7 ) Fault indication

The following warnings appearing on the display indicate corresponding faults of the refrigerator. Though the refrigerator may still have refrigerator and freezing functions with the following faults, the user should contact a maintenance specialist for maintenance to ensure normal use of the refrigerator.

Fault Code	Fault Description
indicator light 1 and indicator light 2	Refrigerator temperature sensor circuit
indicator light 1 and indicator light 3	Freezer defrost sensor
indicator light 1 and indicator light 4	Ambient temperature sensor

## 4. Maintenance and care of the appliance

### 4.1 Overall cleaning

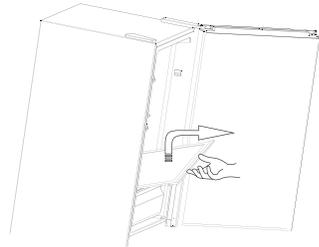
- Dust behind the refrigerator and on the floor must be cleaned to improve the cooling effect and energy saving.
- Regularly check the door gasket to make sure there is no debris. Clean the door gasket with a soft cloth dampened with soapy water or diluted detergent.
- The interior of the refrigerator should be cleaned regularly to avoid odor.
- Turn the power off before cleaning the interior. Remove all food, drinks, shelves, drawers, etc.
- To clean the interior of the refrigerator, use a soft cloth or sponge with two tablespoons of baking soda and a quart of warm water. Then, rinse with water and wipe clean. After cleaning, open the door and let it dry naturally before turning on the power.
- For areas that are difficult to clean in the refrigerator (such as narrow spaces, gaps, or corners), it is recommended to wipe them regularly with a soft rag, soft brush, etc. and when necessary, combined with some auxiliary tools (such as thin sticks) to ensure no contaminants or bacteria accumulated in these areas.
- Do not use soap, detergent, scrub powder, spray cleaner, etc., as these may cause odors in the interior of the refrigerator or contaminate food.
- Clean the bottle frame, shelves and drawers with a soft cloth dampened with soapy water or diluted detergent. Dry with a soft cloth or dry naturally.
- Wipe the refrigerator's outer surface with a soft cloth dampened with soapy water, detergent, etc., and then wipe dry.
- Do not use hard brushes, clean steel balls, wire brushes, abrasives (such as toothpastes), organic solvents (such as alcohol, acetone, banana oil, etc.), boiling water, acid or alkaline items, which may damage the fridge surface and interior. Boiling water and organic solvents such as benzene may deform or damage plastic parts.
- Do not rinse directly with water or other liquids during cleaning to avoid short circuits or affect electrical insulation after immersion.

 Please unplug the refrigerator for defrost and cleaning.



### 4.2 Cleaning the glass shelf

- Lift the front of glass shelf, and then pull out.
- Remove the glass shelf and clean as needed.
- The reverse operation is for installation of glass shelf.



### 4.3 Defrosting

- The refrigerator is made based on the air-cooling principle and thus has automatic defrosting function. Frost formed due to change of season or temperature may also be manually removed by disconnection of the appliance from power supply or by wiping with a dry towel.

### 4.4 Out of operation

- Power failure: In case of power failure, even in the summer, food inside the appliance can be kept for several hours. During the power failure, the amount of time the door opens should be reduced and no more fresh food should be put into the appliance.
- Long-time nonuse: The appliance should be unplugged and then cleaned; then the doors are left open to prevent odor.
- Moving: Before the refrigerator is moved, take all objects from the inside, out, fix the glass partitions, vegetable holder, freezing chamber drawers etc. with tape, and tighten the leveling feet the doors and fix them with tape. During moving, the appliance should not be laid upside down, horizontally, or be vibrated. The inclination during movement should be no more than 45°.



The appliance should run continuously once it is started. Generally, the operation of the appliance should not be interrupted; otherwise, the service life may be impaired.

## 5 Troubleshooting

5.1 You may try to solve the following simple problems by yourself.  
If the problems cannot be solved, contact the after-sales department.

Failed operation	<ul style="list-style-type: none"> <li>-Check whether the appliance is connected to power or whether the plug is in well contact</li> <li>-Check whether the voltage is too low</li> <li>-Check whether there is a power failure or partial circuits have tripped</li> </ul>
Odor	<ul style="list-style-type: none"> <li>-Odorous food should be tightly wrapped</li> <li>-Check whether there is any rotten food</li> <li>-Clean the inside of the refrigerator</li> </ul>
Long-time operation of the compressor	<ul style="list-style-type: none"> <li>-Long operation of the refrigerator is normal in summer when the ambient temperature is high</li> <li>-It is not recommended having too much food in the appliance at the same time</li> <li>-Food should be cool before being put into the appliance</li> <li>-The doors are opened too frequently</li> </ul>
Light fails to light	<ul style="list-style-type: none"> <li>-Check whether the refrigerator is connected to power supply and whether the illuminating light is damaged</li> <li>-Have the light replaced by a specialist</li> </ul>
Doors cannot be properly closed	<ul style="list-style-type: none"> <li>-The door is stuck by food packages</li> <li>-The refrigerator is tilted</li> </ul>
Loud noise	<ul style="list-style-type: none"> <li>-Check whether the floor is level and whether the refrigerator is placed stably</li> <li>-Check whether accessories are placed at proper locations</li> </ul>
Door seal fails to be tight	<ul style="list-style-type: none"> <li>-Remove foreign matters on the door seal</li> <li>-Heat the door seal and then cool it for restoration (or blow it with an electrical drier or use a hot towel for heating)</li> </ul>
Water pan overflows	<ul style="list-style-type: none"> <li>-There is too much food in the chamber or food stored contains too much water, resulting in heavy defrosting.</li> <li>-The doors are not closed properly, resulting in frosting due to entry of air and increased water due to defrosting.</li> </ul>
Hot housing	<ul style="list-style-type: none"> <li>-Heat dissipation of the built-in condenser via the housing, which is normal</li> <li>-When housing becomes hot due to high ambient temperature and of storing too much food, provide sound ventilation to facilitate heat dissipation.</li> </ul>
Surface condensation	<ul style="list-style-type: none"> <li>-Condensation on the exterior surface and door seals of the refrigerator is normal when the ambient humidity is too high. Just wipe the condensate with a clean towel.</li> </ul>
Abnormal noise	<ul style="list-style-type: none"> <li>Buzz: The compressor may produce buzzes during operation, and the buzzes are loud particularly upon start or stop. This is normal.</li> <li>Creak: Refrigerant flowing inside of the appliance may produce creak, which is normal.</li> </ul>

## 6 Warranty

### Element Appliance Limited Warranty

(the “Products” or “Product” when referencing a singular product herein)

This Product (including any accessories included in the original packaging) as supplied and distributed in new condition, is warranted by Element Appliance Company, LLC (“Element”) to the original customer who purchases the Product from an authorized Element retailer (the “Original Customer” or “you”) against defects in material and workmanship under proper use, maintenance, and care according to the owner’s manual, warnings, and instruction accompanying the Product (“Warranty”) as follows:

\* **PLEASE NOTE** – Proof of purchase evidencing the date of purchase by the Original Purchaser from an authorized Element retailer (“Valid Proof of Purchase”) is **required** for all Warranty service. The express Warranty set forth herein is subject to all terms and conditions set forth below.

#### 1. WARRANTY SERVICE:

**A. ONE-YEAR WARRANTY:** Except as provided in subpart 1.B below, for a period of **one (1) year** from the date of purchase by the Original Customer (the “Warranty Period”), if the parts or components covered by this Warranty are determined by Element or Element’s authorized service provider to be defective in material or workmanship, Element will, at its sole and absolute discretion and option: (i) repair the defective part or component at no charge to the Original Customer, (ii) replace the defective Product with a new Product of similar or better quality, at no charge to the Original Customer, or (iii) refund the documented purchase price paid by the Original Customer (excluding tax) to the Original Customer upon return of the defective Product as directed by Element. After the Warranty Period expires, the Original Customer must pay for all parts, components, shipping and handling, labor, and replacement costs associated with the Product or any part or component thereof, regardless of any defects in the Product or any part or component thereof.

**B. LIMITED EXTENDED WARRANTY THROUGH PRODUCT REGISTRATION:** If and only if the Original Customer registers the Product at [www.elementelectronics.com](http://www.elementelectronics.com) within **ninety (90)** days of the date of purchase by the Original Customer, then the Warranty Period discussed in subpart 1.A. above shall be extended an additional one (1) year to a new Warranty Period equaling **two (2) years** from the date of purchase by the Original Customer. If the Product is not registered as provided for in this subpart 1.B, then the standard one-year Warranty Period set forth in subpart 1.A shall apply.

**C. TIMING AND PROCEDURE:** Before Warranty service can commence, the Original Customer must contact either (i) the retailer from whom the Original Customer purchased the Product, or (ii) Element directly, in either case for problem determination and service procedures. Valid Proof of Purchase evidencing that the Product is within the Warranty Period **MUST** be presented by Original Customer in order to obtain the requested Warranty service. Please have your model and serial number available, along with your date of purchase of the Product. To remain eligible for Warranty service, Original Customer may not return the Product or any part or component thereof to the retailer or Element without Element’s prior written consent.

#### 2. EXCLUSIONS AND LIMITATIONS TO WARRANTY SERVICE

The Warranty covers manufacturing defects in materials and workmanship of the Product encountered in the normal, non-commercial use of the Product, and **does not cover** (a) damages or malfunctions resulting from improper or unreasonable use or maintenance, abuse, negligence, failure to follow instructions contained in any written materials that accompany the Product, deterioration by reason of excess moisture, corrosive atmosphere, lightning, power surges, connections to improper voltage supply, unauthorized alteration, or other external causes such as extremes in temperature or humidity, modifications, scratches or discoloration; (b) improper or incorrectly performed repairs by service providers not authorized by Element; (c) transportation, shipping, delivery, pickup, insurance, installation, or set-



up costs; (d) ordinary wear and tear, cosmetic damage, or damage due to acts of nature, including but not limited to, water, floods, wind, storm, tornado, earthquake, or fire, or due to damage caused by extraordinary impact events, such as dropping, crushing, demolition or other extraordinary damage; (e) commercial use of the Product, or use of the Product for anything other than single-family household or residential use; or (f) modification of the Product or any part of the Product.

This Warranty is made to the Original Customer only and does not cover Products sold AS IS or WITH ALL FAULTS. The Warranty is invalid if the factory-applied serial number has been altered or removed from the Product. This Warranty is valid only in the United States, and only applies to Product if it was purchased and serviced in the United States. The addition of equipment or features to the Product that are not manufactured or recommended by Element could affect the intended function of the Product, and therefore may void the Warranty. Furthermore, the exposure of the Product to chemicals, heat, cold, humidity, or other elements can affect the Product components, and therefore, the Warranty does not cover discoloration, fading, cosmetic changes, rust, or any damages or failure related to any such items. The Warranty is contingent upon the proper use, maintenance, and care of the Product. The Warranty may be void if the Product has been used in a manner contradictory to, or in violation of, the terms of the user's manual, warnings, or instructions accompanying the Product.

**THIS WARRANTY IS MADE IN LIEU OF AND SUPERSEDES ALL OTHER WARRANTIES OR CONDITIONS OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE OR GENERAL USE, WHETHER EXPRESS, IMPLIED, COLLATERAL, STATUTORY, OR PROVIDED BY COMMON LAW, THE UNIFORM COMMERCIAL CODE, OR OTHERWISE. ELEMENT FURTHER DISCLAIMS ALL WARRANTIES AFTER THE END OF THE WARRANTY TERM DEFINED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTY GIVEN BY ANY OTHER PERSON, FIRM, OR ENTITY WITH RESPECT TO THE PRODUCT SHALL BE BINDING ON ELEMENT. REPAIR, REPLACEMENT, OR REFUND OF THE ORIGINAL PURCHASE PRICE, AT ELEMENT'S SOLE DISCRETION, ARE THE EXCLUSIVE REMEDIES OF THE CUSTOMER.**

**ELEMENT SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE, OR INABILITY TO USE THE PRODUCT. THESE INCLUDE, BUT ARE NOT LIMITED TO, ANY DAMAGES IN THE FORM OF LOST PROFITS, LOSS OF USE, LEGAL FEES, ECONOMIC LOSS, PERSONAL INJURIES, OR ANY OTHER DAMAGES CAUSED BY CIRCUMSTANCES BEYOND THE CONTROL OF ELEMENT. NOTWITHSTANDING THE FOREGOING, ELEMENT'S AGGREGATE LIABILITY TO ANY CUSTOMER SHALL NOT EXCEED THE ORIGINAL PURCHASE PRICE OF THE PRODUCT. THIS WARRANTY SHALL NOT EXTEND TO ANYONE OTHER THAN THE ORIGINAL CUSTOMER WHO PURCHASED THE PRODUCT, AND IS NOT TRANSFERABLE. NO PERSON IS AUTHORIZED TO ALTER, EXTEND, OR WAIVE THIS WARRANTY OR ANY OF ITS TERMS OR CONDITIONS.**

Some states do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on warranties, so the above limitations or exclusions may not apply to you. This Warranty gives you specific rights, and you may have other rights, which vary from state to state. The exclusions and limitations to the Warranty apply to the maximum extent permitted by law and unless restricted or prohibited by law. Where any term of this Warranty is prohibited by applicable law, it shall be null and void, but the remainder of this Warranty shall remain in effect.

**PLEASE DIRECT ALL CORRESPONDENCE TO:**

Element Appliance Company, LLC  
[customerservice@elementelectronics.com](mailto:customerservice@elementelectronics.com)  
(888) 842-3577  
<https://elementelectronics.com>





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